

Express Mail Label No.: EV334317855US  
Date of Deposit: March 24, 2004



PATENT APPLICATION  
Attorney Docket No. 27996-133

#6  
VT  
3/30/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Peter Tavernese Jr.

SERIAL No: 09/745,305

EXAMINER: Nguyen, Q.H.

CONFIRMATION No.: 2060

FILING DATE: December 21, 2000

ART UNIT: 2642

FOR: CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION  
WITH CUSTOMER SERVICE AGENTS

March 24, 2004  
New York, New York

Mail Stop EXT.  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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Technology Center 2600

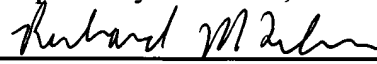
PETITION FOR EXTENSION OF TIME

Pursuant to 37 C.F.R. § 1.136(a), Applicant hereby petitions for a one-month (1) extension of time to respond to the December 22, 2003 Office Action in the above-identified application. With the extension, the response is due on or before April 22, 2004. A check in the amount of \$110.00 in payment of the fee required by 37 C.F.R. § 1.17(a)(1), is enclosed herewith.

Please charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Reference No. 27996-133. A duplicate copy of this Petition is enclosed.

Dated: March 24, 2004

Respectfully submitted,

  
Richard M. Lehrer, Reg. No. 38,536  
Attorney for Applicant

MINTZ, LEVIN, COHN, FERRIS,  
GLOVSKY AND POPEO, P.C.  
Chrysler Center, 666 Third Ave., 24<sup>th</sup> Fl.  
New York, New York 10017  
Tel: (212) 935-3000  
Fax: (212) 983-3115

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